

WorkDESK STP2 Service
Installation

WorkDESK

WorkDESK STP2 Service Installation Manual

YOU REQUIRE SOFTWARE VERSION 12.5100+ or HIGHER TO
COMPLETE THE SERVICE INSTALLATION

CHECK THE WORKDESK WEBSITE FOR THE LATEST SOFTWARE
UPDATES BEFORE CARRYING OUT THE INSTALL

IF YOU DO NOT HAVE A CURRENT SOFTWARE SUBSCRIPTION YOU
WILL NOT BE GRANTED ACCESS TO CRITICAL UPDATES.

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WorkDESK

User Manual

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WorkDESK

Introduction

INTRODUCTION

These notes are designed to assist you installing the WorkDESK STP2 Service

To facilitate the expansion of the STP Reporting data, WorkDESK now requires a bridge database in SQL to store all the additional STP Phase 2 reporting information and a Windows service to connect WorkDESK to the SQL Database.

With assistance from your IT Support and/ or WorkDESK Support, SQL Server can be installed on your existing WorkDESK server to host this bridge database. SQL Server does not require a licence to install & use in these circumstances.

A separate WorkDESK.123-STP2 Service is also required to be installed on the machine where SQL Server is installed. This service must be installed & configured prior to pre-activating and activating STP Phase 2.

We recommend to install 12.5100 first before installing & configuring the STP2 Service.

When you install the WorkDESK Update 12.5100 or higher, these notes will be made available in your Tempsys\Help folder as well as on our [Software updates website](#) for the 12.5100 Upgrade.

Once the WorkDESK.123-STP2 Service is configured and installed, the rest of the setup and activation for STP Phase 2 is done through WorkDESK (similar to the process for the original STP). An internet connection is still required when making a submission. All the actions required to make a submission are completed within WorkDESK screens – you do not need to access anything outside of the WorkDESK environment except for access to the Machine Credential that will be used to sign the submission.

WorkDESK

Prerequisites

Software and Installation Checklist

SQL Server 20##

Install SQL Server version of choice if not already installed.

.Net Core 5 Hosting Bundle

On the server install the following: <https://dotnet.microsoft.com/en-us/download/dotnet/thank-you/runtime-aspnetcore-5.0.16-windows-hosting-bundle-installer>

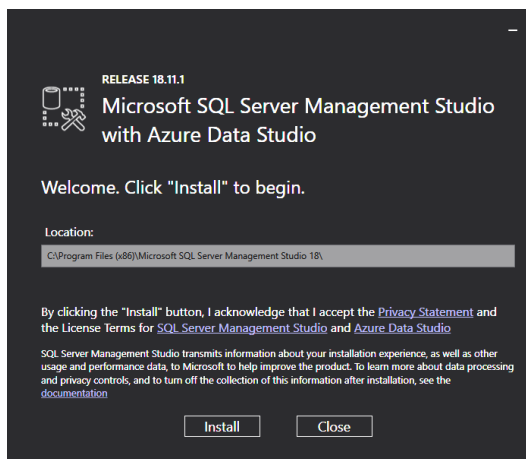
SQL Server Management Studio

Install SQL Server Management Studio (SSMS) if not already installed.

If you have SQL Server and SQL Server Management Studio already installed you can skip to the next section [Service Installation](#).

This free Microsoft tool is available for installation download from the following page:
<https://docs.microsoft.com/en-us/sql/ssms/download-sql-server-management-studio-ssms?view=sql-server-ver15>

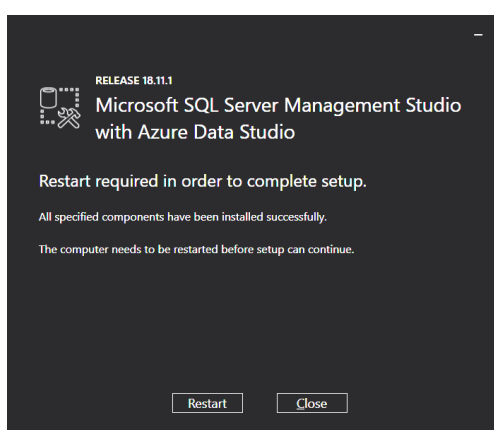
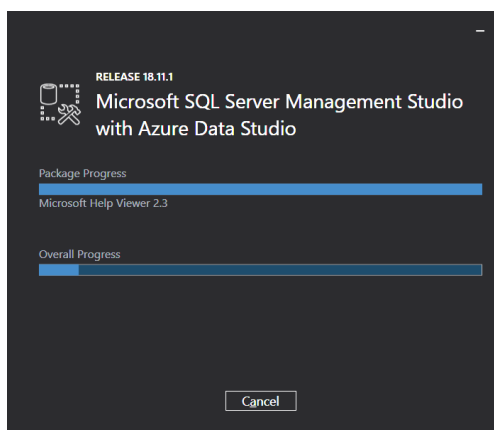
Click on the link to download the latest general availability version. When the install package has downloaded, locate in the downloads folder and double click. Follow the prompts provided in the package.



Click Install.

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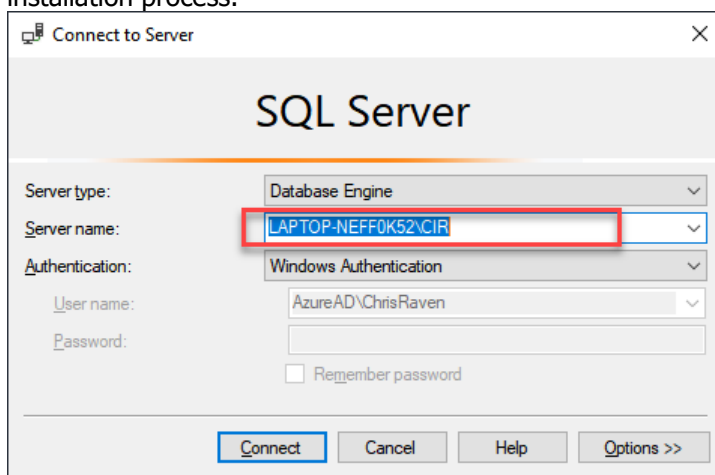
Prerequisites



Click Restart to complete the installation.

After Server Restart

Start SSMS. Make a note of the SQL **Server Name** – you will require this information later in the installation process.



In the example above, this depicts a server with a named instance. Other examples might be

- Localhost
- VM-VSDEV-001\SQLEXPRESS

WorkDESK

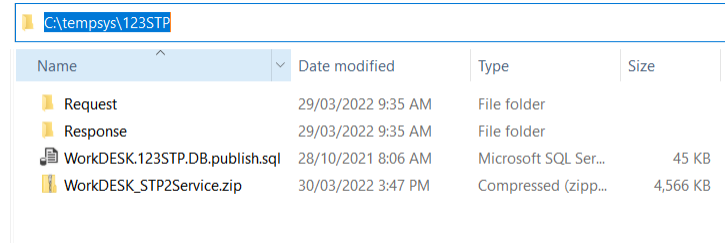
SQL Database Creation

Service Installation

Steps to install or update service.

Installing the STP2Service software

During the STP2 WorkDESK upgrade, the tempsys folder will be populated with a folder **123STP**.

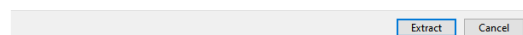
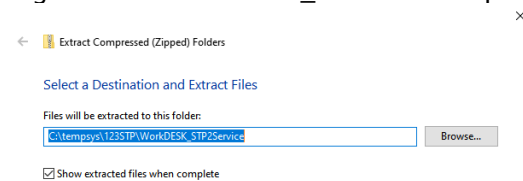


| Name | Date modified | Type | Size |
|--------------------------------|--------------------|----------------------|----------|
| Request | 29/03/2022 9:35 AM | File folder | |
| Response | 29/03/2022 9:35 AM | File folder | |
| WorkDESK.123STP.DB.publish.sql | 28/10/2021 8:06 AM | Microsoft SQL Ser... | 45 KB |
| WorkDESK_STP2Service.zip | 30/03/2022 3:47 PM | Compressed (zipp... | 4,566 KB |

Go to the SQL Server and login as administrator.

Open Explorer and browse to the tempsys\123STP folder.

Right click on WorkDESK_STP2Service.zip and select Extract All.



Select the Destination to extract files as C:\ which will create a folder WorkDESK_STP2Service and extract the files to that location.

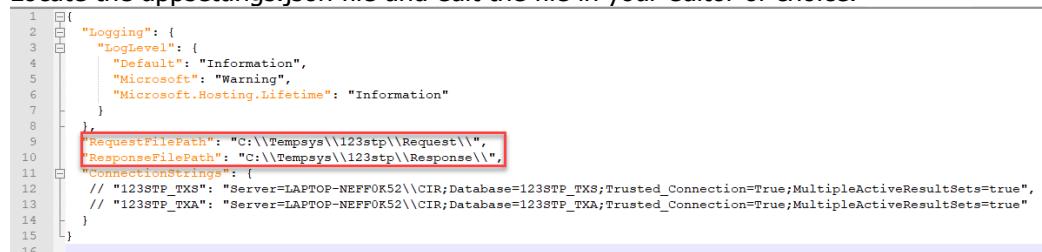
Make a note of the path to the tempsys\123stp2 folder.

Configure appsettings.json RequestFilePath and ResponseFilePath

These two parameters must contain the path from the

Open Explorer and browse to the service folder WorkDESK_STP2Service.

Locate the appsettings.json file and edit the file in your editor of choice.



```
1 {
2   "Logging": {
3     "LogLevel": {
4       "Default": "Information",
5       "Microsoft": "Warning",
6       "Microsoft.Hosting.Lifetime": "Information"
7     }
8   },
9   "RequestFilePath": "C:\\Tempys\\123stp\\Request\\",
10  "ResponseFilePath": "C:\\Tempys\\123stp\\Response\\",
11  "ConnectionStrings": {
12    // "123STP_TXS": "Server=LAPTOP-NEFFOR52\\CIR;Database=123STP_TXS;Trusted_Connection=True;MultipleActiveResultSets=true",
13    // "123STP_TXA": "Server=LAPTOP-NEFFOR52\\CIR;Database=123STP_TXA;Trusted_Connection=True;MultipleActiveResultSets=true"
14  }
15 }
16 }
```

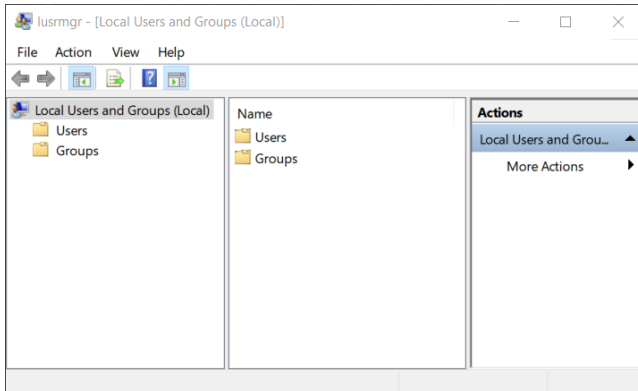
Change the C: value by substituting the path from the server to the tempsys folder. Eg, "\\192.168.1.7\\Tempys\\123stp\\Request\\",.

WorkDESK

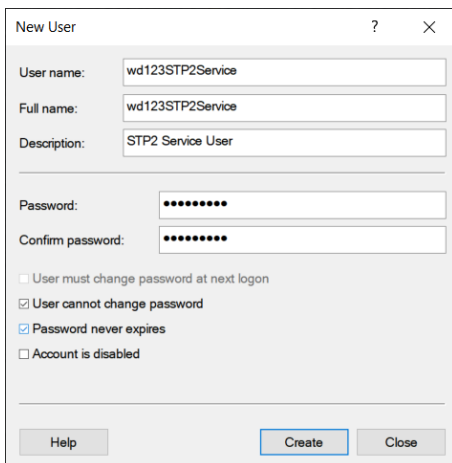
SQL Database Creation

Create Service User Account

To create a user account for the WorkDESK_STP2Service, use the Local Users and Groups screen. On Windows 10 press Windows + R and type in LUSRMGR.msc.



Click Action → New User. Fill in the screen:



User name : wd123STP2Service

Full name : wd123STP2Service

Description : STP2 Service User

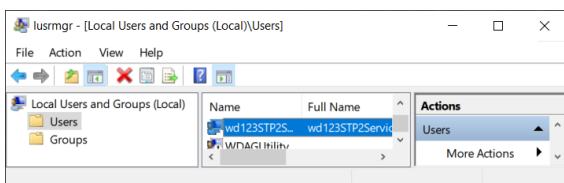
Password : LwUd!23#

Uncheck User must change password at next logon.

Check User cannot change password.

Check Password never expires.

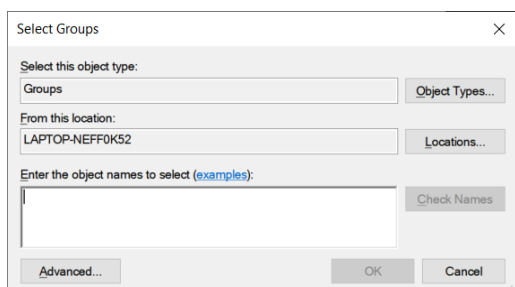
Confirm your settings with the above and click Create.



Locate the user just created and double click to edit. Click on the Member Of tab and click Add.

WorkDESK

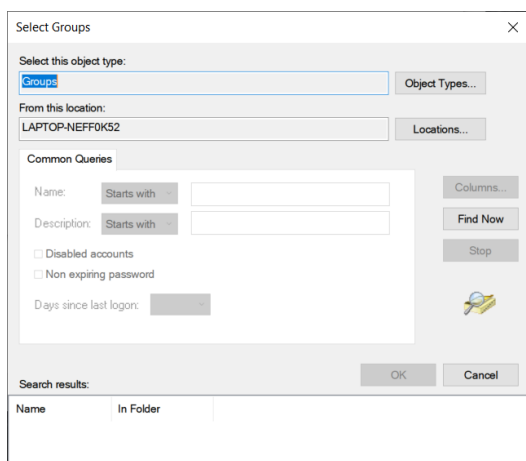
SQL Database Creation



The 'Select Groups' dialog box is shown. It has a title bar with a close button. The main area contains the following fields and buttons:

- 'Select this object type:' with a dropdown menu set to 'Groups' and an 'Object Types...' button.
- 'From this location:' with a text box containing 'LAPTOP-NEFF0K52' and a 'Locations...' button.
- 'Enter the object names to select (examples):' with a large empty text box and a 'Check Names' button.
- At the bottom are 'Advanced...', 'OK', and 'Cancel' buttons.

Click Advanced.



The 'Select Groups' dialog box is shown with the 'Advanced' options expanded. The 'Common Queries' section is visible, containing:

- 'Name:' and 'Description:' dropdown menus, both set to 'Starts with'.
- Two empty text boxes for the search criteria.
- Buttons for 'Columns...', 'Find Now', and 'Stop'.
- Checkboxes for 'Disabled accounts' and 'Non expiring password'.
- A 'Days since last login:' text box.

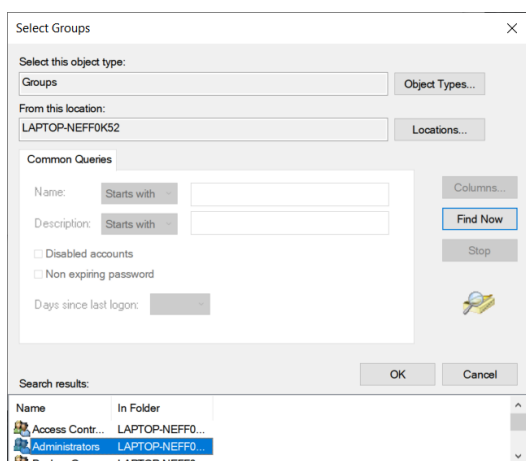
At the bottom, there is a 'Search results:' section with a table:

| Name | In Folder |
|------|-----------|
|------|-----------|

Below the table are 'OK' and 'Cancel' buttons.

Click Find Now.

In the list below, select Administrators in the Search results and click OK.



The 'Select Groups' dialog box is shown with the 'Find Now' button highlighted. The 'Search results:' section now contains a table with the following data:

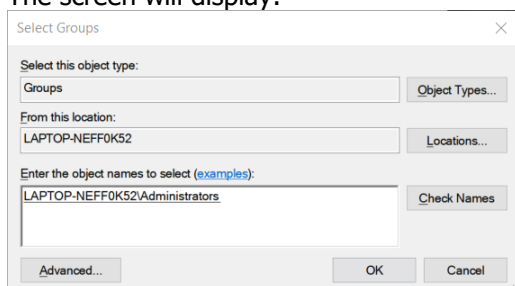
| Name | In Folder |
|-----------------|-----------------|
| Access Contr... | LAPTOP-NEFF0... |
| Administrators | LAPTOP-NEFF0... |
| Backup Oper... | LAPTOP-NEFF0... |

The 'Administrators' row is selected. At the bottom are 'OK' and 'Cancel' buttons.

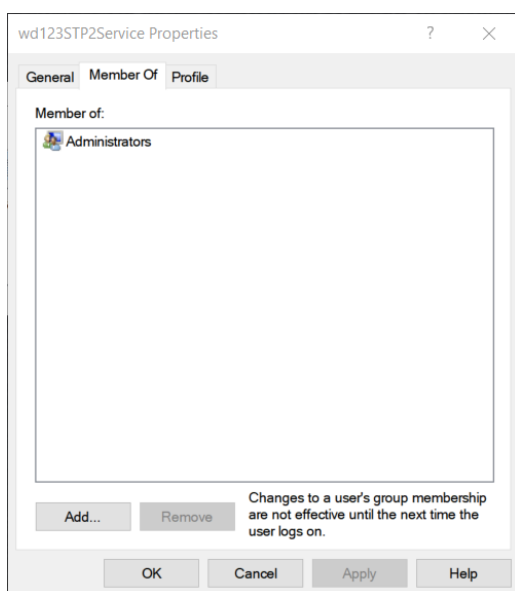
WorkDESK

SQL Database Creation

The screen will display:



Click OK.



Click Apply, then OK. Close the Local Users and Groups screen.

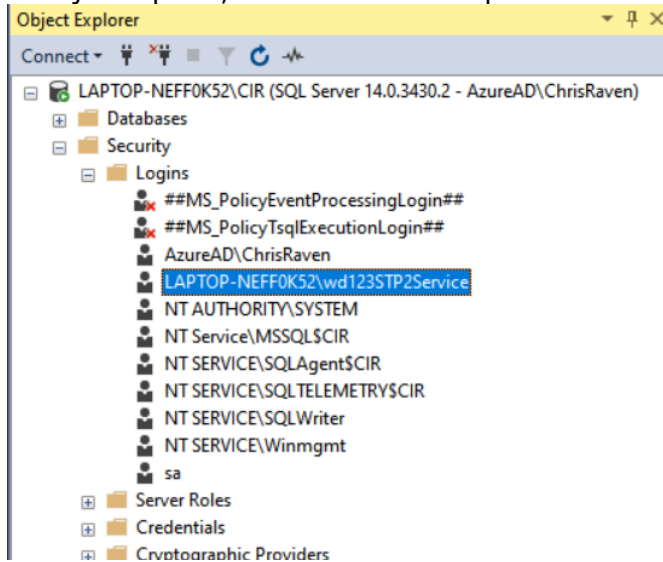
WorkDESK

SQL Database Creation

Grant SQL User Security Privileges

Using an administrator account, open Microsoft SQL Server Management Studio (SSMS).

In Object Explorer, locate and click to expand the Security Object.

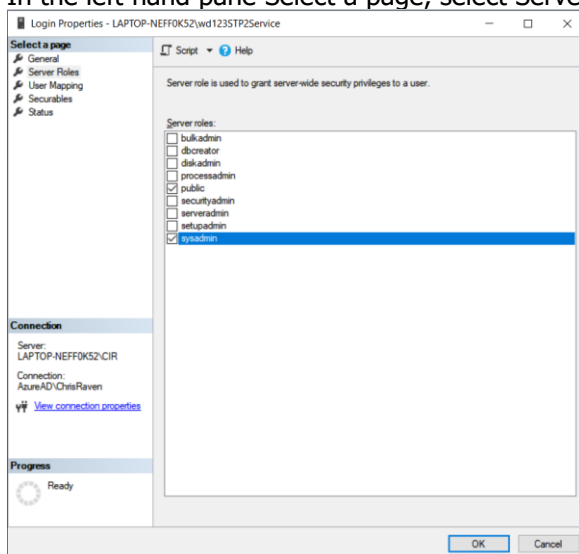


Double click the User Account wd123STP2Service (e.g. COMPUTERTNAME\wd123STP2Service) to open the Login Properties.

If this account isn't visible, right click on Logins and select New Login...

Press Search in the top right, then Enter name wd123STP2Service press Check Names and Ok and Ok. Then Double click on the name like the screenshot above.

In the left hand pane Select a page, select Server Roles. Now select **sysadmin** and click OK.



Leave the SSMS screen minimised.

WorkDESK

SQL Database Creation

Add Service

To add the service to the Server, key in the following commands into an Administrator command prompt.

```
sc create WorkDESK_STP2Service binpath= C:|WorkDESK_STP2Service|WorkDESK.123-  
STP2.Service.exe start= auto obj= .|wd123STP2Service
```

```
sc description WorkDESK_STP2Service "Get and Put data into the WorkDESK SQL database for wd123."
```

SQLSTP2Config.xml

This file must exist in the tempsys folder. It is used by the WorkDESK wd123 application when enabling STP2 for each Company.

Open an editor and create the file as follows:

```
<root>  
  <Server>LAPTOP-NEFF0K52|CIR</Server>  
  <ConnectionString>Driver=SQL Server;Server=LAPTOP-  
NEFF0K52|CIR;Trusted_Connection=True;MultipleActiveResultSets=true</ConnectionString>  
</root>
```

This file comprises two lines. Line 1 is the name of the SQL Server as noted when the SSMS was installed. The second line is the connection string used by the software to communicate with the SQL Server.

About the Connection String

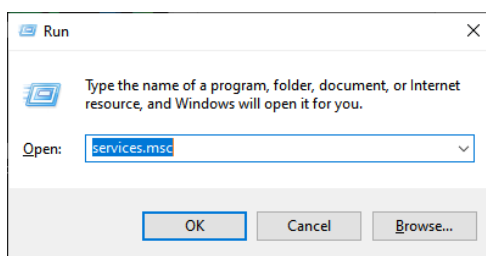
When you have to edit the Connection String you will be changing the Server Name component. The remainder of the connection string will be as shown in the example. In the expression `Driver=SQL Server;Server=LAPTOP-NEFF0K52|CIR;Trusted_Connection=True;MultipleActiveResultSets=true` the highlighted component is the only part you will change.

Server Restart now required

At this point, as much of the configuration as can be done, has been done. Restarting the Server will give you an opportunity to confirm that the STP2Service starts on Server Startup. We will use the Operating System Services.msc to check this happens.

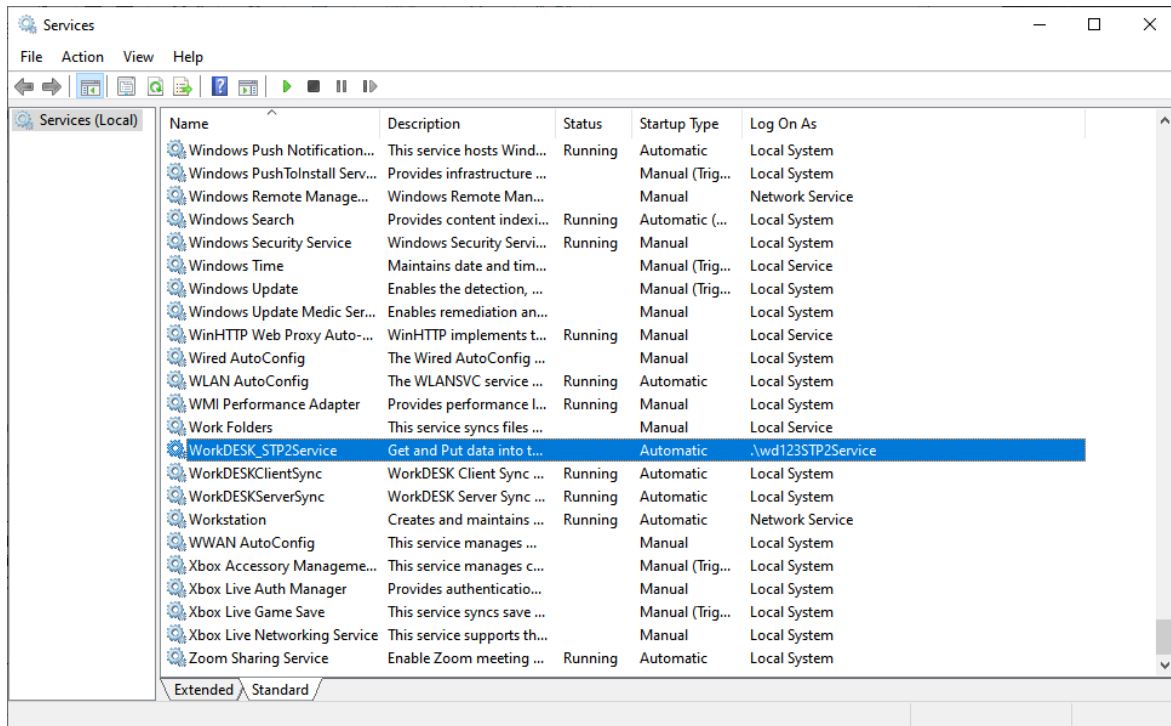
Services.msc

In a Windows 10 environment you can press the Windows Key +R. Type in services.msc and click OK. Use the appropriate method for your version of the Operating System installed on you server to open



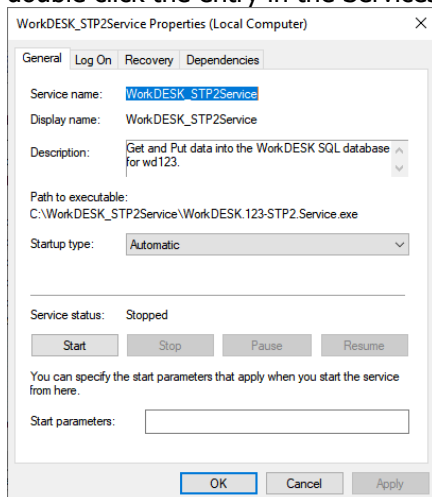
WorkDESK

SQL Database Creation



Services and their Status are displayed alphabetically. Scroll down until you see the WorkDESK_STP2Service. Click once to highlight. After a server restart, this component should be in a running state.

There are still some setup steps we need to do at this point. With WorkDESK_STP2Service selected, double click the entry in the Services panel. Confirm the screen display matches this:



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SQL Database Creation

Log On Account Password

Select Log On tab:

The screenshot shows the 'Log On' tab of the 'WorkDESK_STP2Service Properties (Local Computer)' dialog. The 'Log on as:' section has two radio buttons: 'Local System account' (unselected) and 'This account:' (selected). Below 'This account:', there is a text box containing '.\wd123STP2Service' and a 'Browse...' button. Below that are two password fields: 'Password:' and 'Confirm password:', both containing masked characters (dots). At the bottom are 'OK', 'Cancel', and 'Apply' buttons.

Key in the Password **LwUd!23#**

Confirm password. Click Apply – confirm no errors.

Set Recovery Options

Click on the Recovery tab.

First failure: Select Restart the Service.

Second failure: Select Restart the Service.

Subsequent failures: Select Restart the Service.

Reset fail count after: 0 days.

Restart service after: 0 minutes.

Click Apply. Click OK.

The screenshot shows the 'Recovery' tab of the 'WorkDESK_STP2Service Properties (Local Computer)' dialog. It contains several settings for service recovery. At the top, it says 'Select the computer's response if this service fails. [Help me set up recovery actions.](#)'. Below this are three dropdown menus: 'First failure:', 'Second failure:', and 'Subsequent failures:', all set to 'Restart the Service'. Below these are two input fields: 'Reset fail count after:' set to '0' days, and 'Restart service after:' set to '0' minutes. There is a checkbox 'Enable actions for stops with errors.' which is unchecked, with a 'Restart Computer Options...' button next to it. At the bottom, there is a 'Run program' section with a 'Program:' text box, a 'Browse...' button, and a 'Command line parameters:' text box. Below that is a checkbox 'Append fail count to end of command line (/fail=%1%)' which is unchecked. At the bottom are 'OK', 'Cancel', and 'Apply' buttons.

WorkDESK

SQL Database Creation

Service Start

With the WorkDESK_STP2Service selected, at the top of the services screen click the icon shown below:



With the cursor on the WorkDESK_STP2Service selected line, you can also right mouse click and select Start from the popup menu.

The service should now start and display Running in the Status column:

| | | | |
|----------------------|------------------------------|---------|---------------|
| Work Folders | This service syncs files ... | Manual | Local Service |
| WorkDESK_STP2Service | Get and Put data into t... | Running | Automatic |
| WorkDESKClientSync | WorkDESK Client Sync ... | Running | Automatic |
| WorkDESKServerSync | WorkDESK Server Sync ... | Running | Automatic |

If the service fails to start (numerous reasons) contact Support for assistance.

Service Stop

With the WorkDESK_STP2Service selected, at the top of the services screen click the icon shown below:



With the cursor on the WorkDESK_STP2Service selected line, you can also right mouse click and select Stop from the popup menu.

Service Stop and Restart

Sometimes it may be necessary to stop then restart the Service. The icon shown below will achieve the two steps with one click.

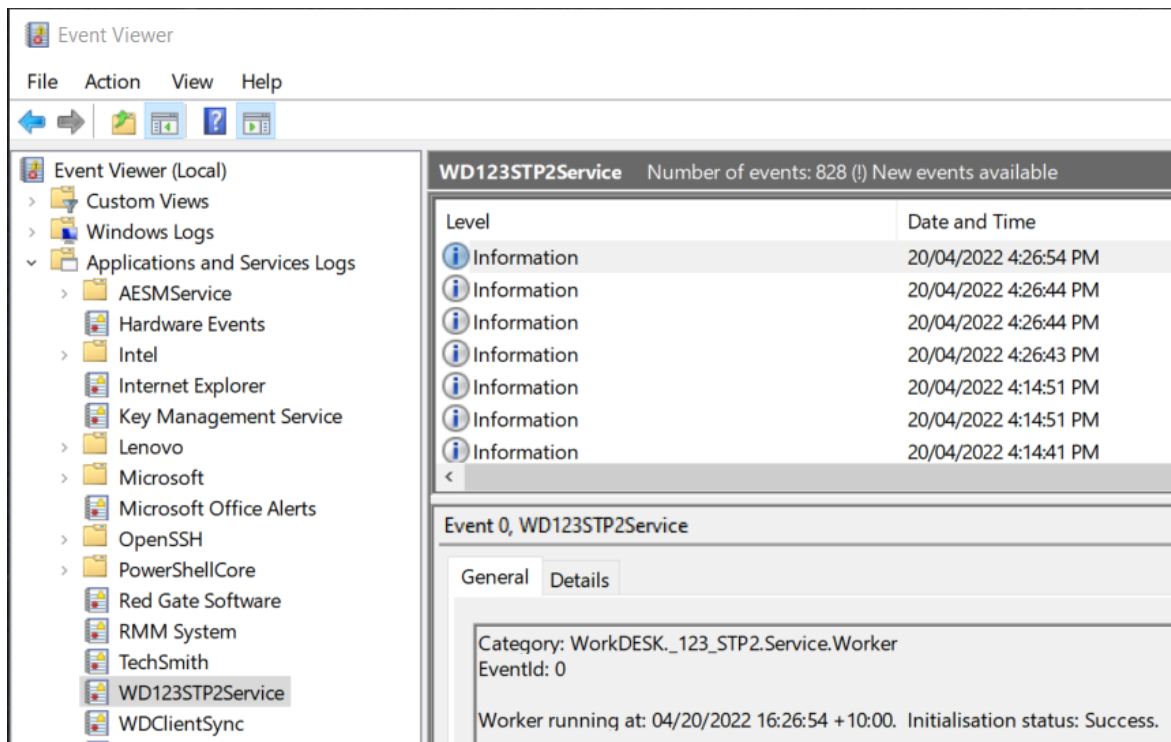


Event Viewer

All WorkDESK_STP2Service messages are collected in Windows Event Viewer in the Applications and Services Logs collection under the heading **WD123STP2Service**.

WorkDESK

SQL Database Creation



Making changes to the Appsettings.json configuration file

Prior to making any changes to the configuration you are required to have all users logout of WorkDESK and when this is completed, follow the step in Service Stop.

Make the changes editing the configuration file, save the file. Now Restart the Service.

Delete Service

Should you need to delete the service (**not required as part of the installation**), first Stop the Service using the Services Control Panel. Then from an Administrator command prompt type the following command.

```
sc delete WorkDESK_STP2Service
```

```
C:\>sc delete WorkDESK_STP2Service
[SC] DeleteService SUCCESS

C:\>
```

It is likely the operating system will flag the service for deletion. You will be required to do a Server Restart to have the Service purged from the Services Control Panel and Registry.

WorkDESK

SQL Database Creation

123-STP Database Setup

Overview

These steps will be followed during the process of enabling STP2 on a WorkDESK Company.

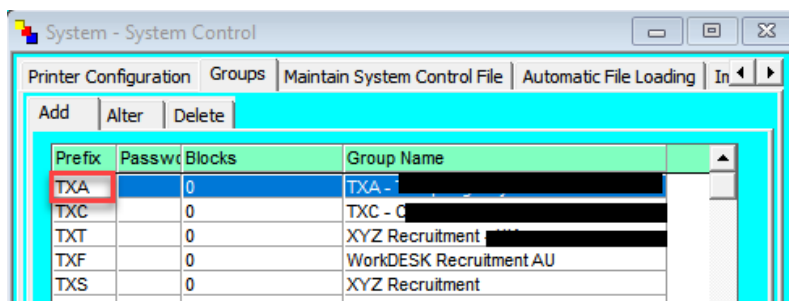
- In WorkDESK, have all users logout of WorkDESK.
- Make a current backup and record the name of the zip file for the database.
- Write down the Group Prefix of the database.
- Log out of WorkDESK.
- Log into the Server as administrator.
- Stop the WorkDESK_STP2Service.
- Open SQL Server Management Studio.
- Open an Explorer window and navigate to the tempsys\123STP folder.
- Double click the WorkDESK.123STP.DB.publish.sql file. This will open in an SSMS screen.
- Edit the name of the Database you are wanting to create in two places.
- Change the SSMS Query Mode to SQLCMD Mode.
- Add New Database in SSMS.
- Execute the DB Deployment script to populate the database. Report any errors.
- In SSMS alter the Security Login for wd123STP2Service by selecting the new Database and specify the Default Schema as payroll. Select Database role membership for the new Database as db_backupoperator; db_datareader; db_datawriter and public.
- Edit the Service Appsettings.json file ConnectionStrings section adding a new line for the just created database.
- Start the WorkDESK_STP2Service
- Repeat for all your active databases/ companies that require STP reporting.

Preparation – STP2 Enable new Company

You must have a backup prior to commencing. Record the Backup Zip File Name in you WorkDESK Log Book.

Finding the Group Prefix

Login to WorkDESK and select System → System Control → Groups.



The Add Screen displays all the Group Names (Companies) installed. Match the Group Name and read off the 3 characters in the Prefix column. The Prefix will be used by you when you create the SQL Database in a later step. Record the Prefix for the Group being processed.

Log out of WorkDESK.

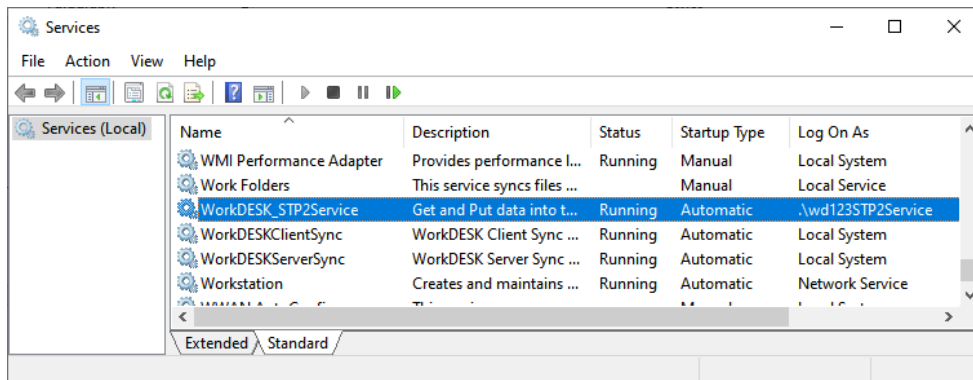
WorkDESK

SQL Database Creation

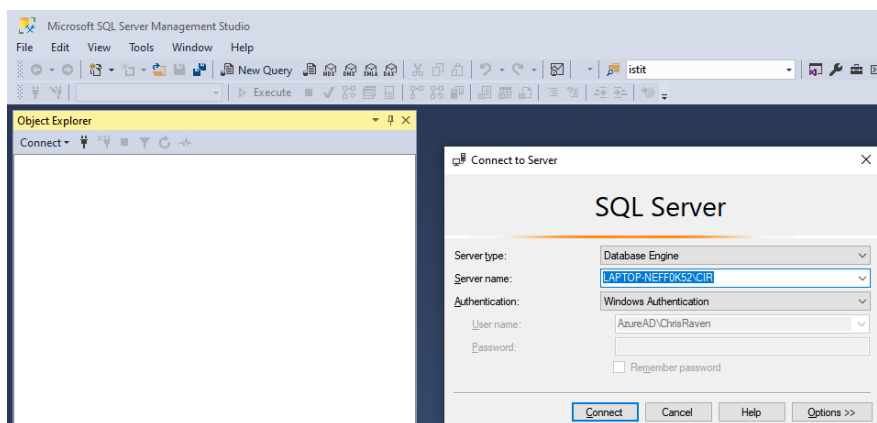
At the Server

Login to the Server using the Administrator account.

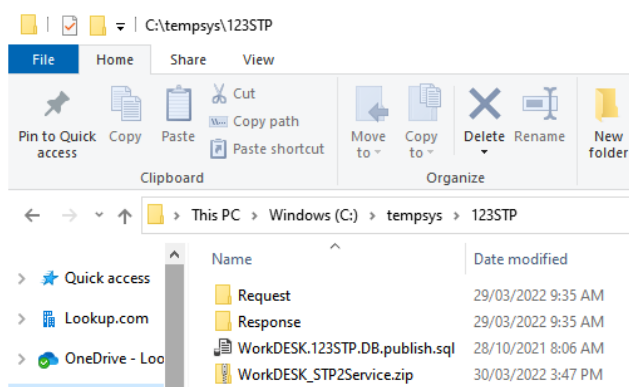
Open the Services Control Panel and stop the WorkDESK_STP2Service.



Open Microsoft SQL Server Management Studio Login and Connect.



Open an Explorer Window and navigate to the tempsys\123STP folder.

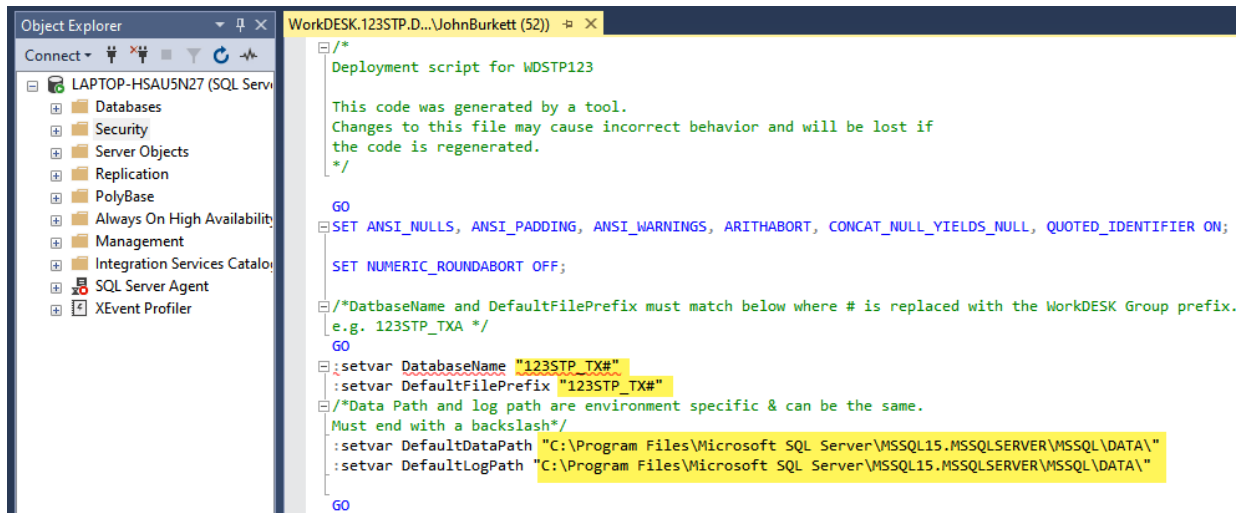


Double click the **WorkDESK_123STP.DB.publish.sql** script file. The system will open the Deployment script (this file) in a new SSMS Query window.

If you use SQL Server 2015 use the WorkDESK.123STP.DB.publish-SQL2015.sql file instead.

WorkDESK

SQL Database Creation

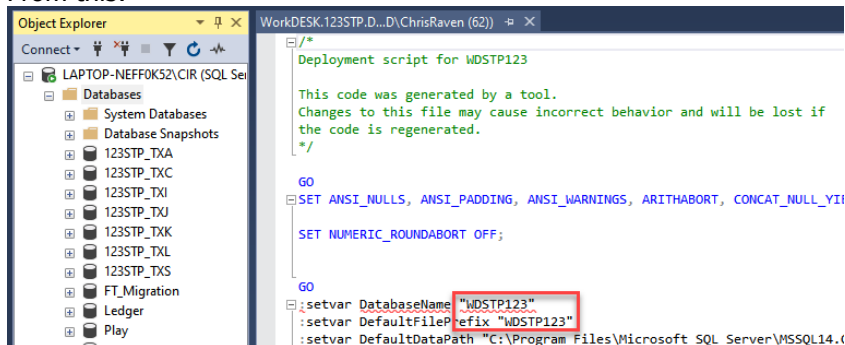


The Database naming convention used by WorkDESK for the TXA Group is **123STP_TXA**. All the databases will begin with 123STP_ and the Prefix (eg TXA) will change with each database.

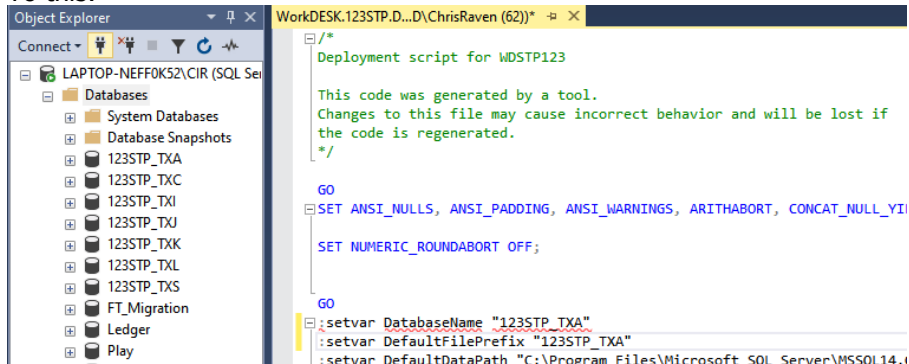
Run Deployment script

You now need to edit the script and change the **DatabaseName** and **DefaultFilePrefix** "123STP_TX#" to be the name of the Database you just created. In this example it is changing to **"123STP_TXA"**. Make this change in two places as indicated.

From this:



To this:

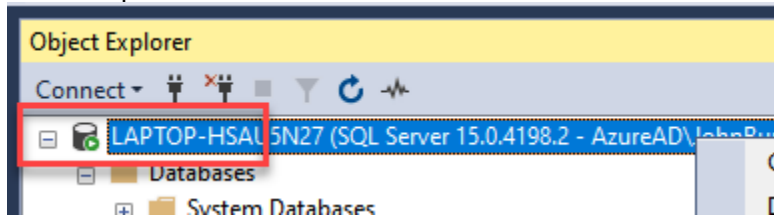


WorkDESK

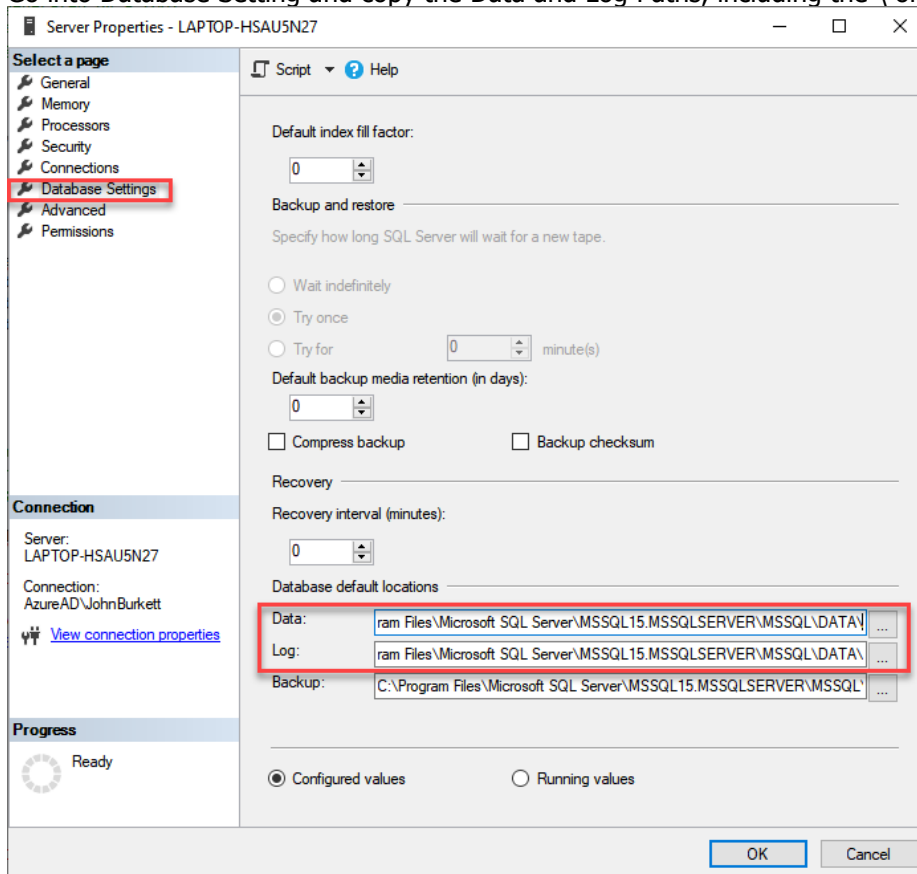
SQL Database Creation

Confirm or update the DefaultDataPath and DefaultLogPath:

Your path may be different depending on your SQL version. In SMSS right click on the server name and select Properties.



Go into Database Setting and copy the Data and Log Paths, including the \ on the end



Change the DefaultDataPath and DefaultLogPath from what is in the database settings:

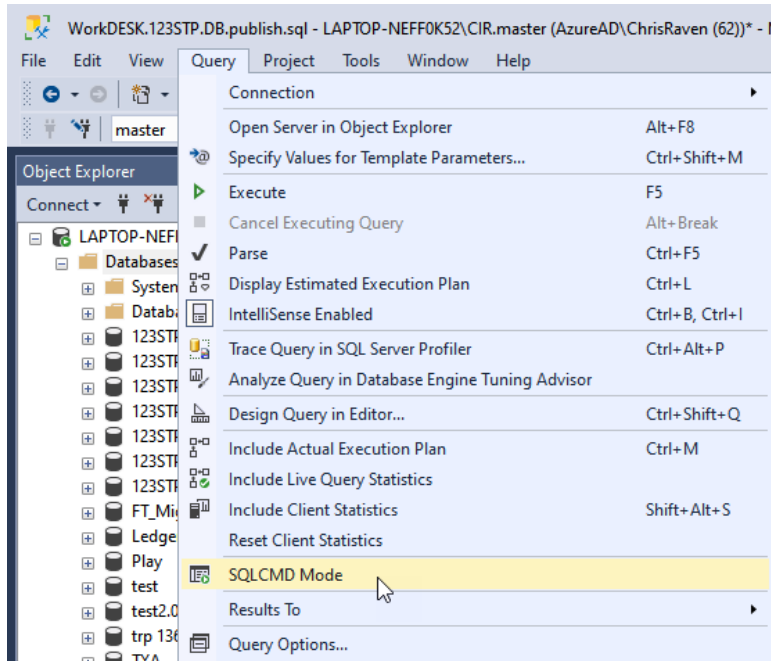
E.g.

```
/*Data Path and log path are environment specific & can be the same.
Must end with a backslash*/
:setvar DefaultDataPath "C:\Program Files\Microsoft SQL Server\MSSQL15.MSSQLSERVER\MSSQL\DATA\"
:setvar DefaultLogPath "C:\Program Files\Microsoft SQL Server\MSSQL15.MSSQLSERVER\MSSQL\DATA\"
GO
```


WorkDESK

SQL Database Creation

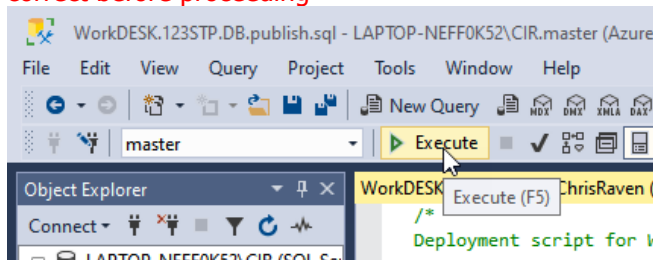
Change SSMS Query Mode to SQLCMD Mode



Click SQLCMD Mode.

Execute the DB Deployment script

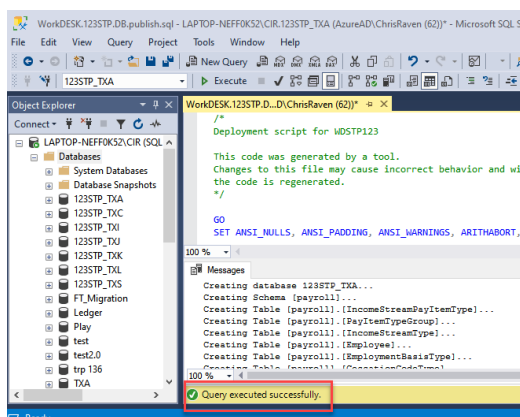
Warning: this may overwrite existing databases with the same name: Confirm your 123STP_TX# is correct before proceeding



Click the Execute button as shown.

As the script is executed messages will scroll into the Messages pane.

When the process is complete look for the completion status of the query as shown. Report any errors.

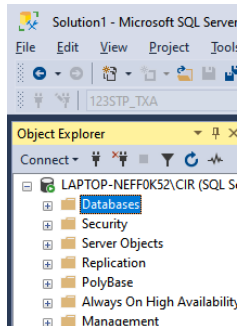


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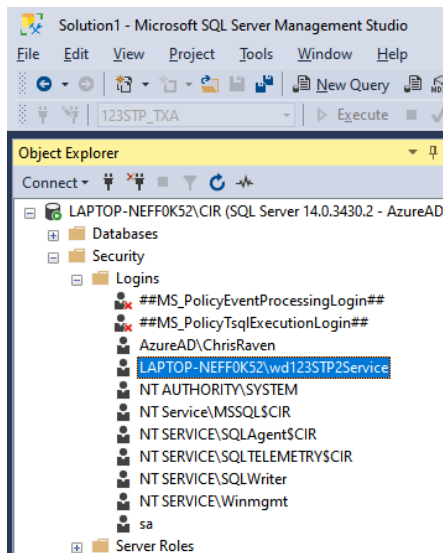
SQL Database Creation

Permissions

In SSMS Object Explorer, minimise the display of Databases by clicking the '-' so your display looks like this:

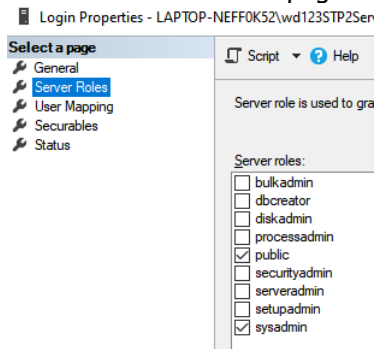


Expand the Security object, then Logins so that your screen now looks like this:



Double click the entry for the user **wd123STP2Service** created in earlier steps. SSMS will open the Login Properties of this user.

Select the Server Roles page and confirm that sysadmin role is selected.



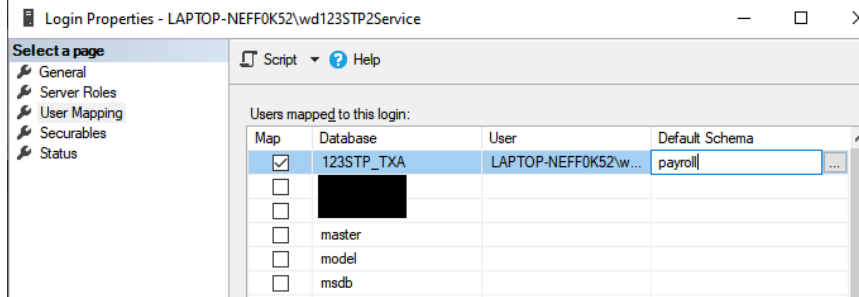
Select the User Mapping page. This page lists all the Databases installed. Locate the Database you just created (in this example 123STP_TXA) and select it in the Map column.

WorkDESK

SQL Database Creation

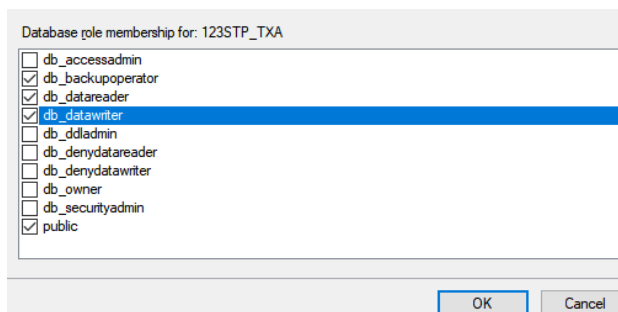
Click in the Default Schema column for this entry and type in **payroll**.

The top part of the screen should look like this:



With the Database still selected, the bottom grid will be enabled for selection. Now select the following Database role membership for the Database being created:

- db_backupoperator
- db_datareader
- db_datawriter
- public



Click OK to save the changes.

Edit Service appsettings.json ConnectionStrings

For the Service to recognise the Database you have just created you need to append the connection string for this new database.

Open an Explorer screen and navigate to the WorkDESK_STP2Service folder. Locate the appsettings.json file and open with an editor.

The default file as shipped will contain two sample connection strings commented out (the leading `///` characters).

Now that the Database exists in SQL Server, you can populate the file with a valid connection string. Do not put a connection string in the file if the database does not exist otherwise the Service will not start.

Connection string components:

| Part | Example |
|--|--|
| "123STP_TXA": | The Database name |
| "Server=Laptop-NEFF0K52\\CIR; | The SQL Server Name and Instance |
| Database=123STP_TXA; | The name of the Database the Service will write records to and read records from for wd123 |
| Trusted_Connection=True;MultipleActiveResultSets=true" | |

WorkDESK

SQL Database Creation

Example ConnectionStrings in appsettings.json

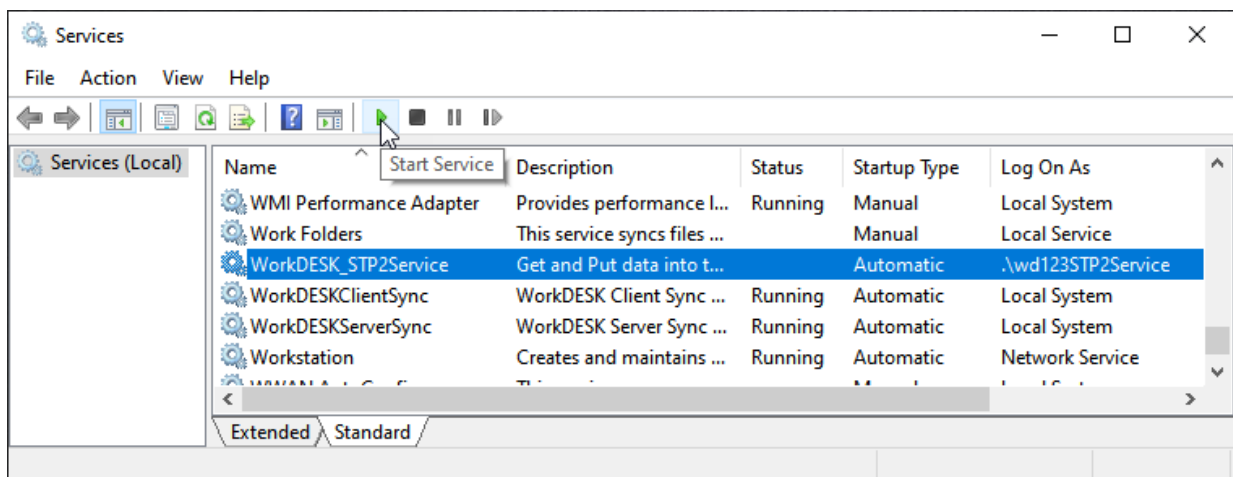
```
{
  "Logging": {
    "LogLevel": {
      "Default": "Information",
      "Microsoft": "Warning",
      "Microsoft.Hosting.Lifetime": "Information"
    }
  },
  "EventLog": {
    "LogLevel": {
      "Default": "Information",
      "Microsoft": "Warning",
      "Microsoft.Hosting.Lifetime": "Information"
    }
  },
  "RequestFilePath": "C:\\\\TempSys\\123stp\\Request\\",
  "ResponseFilePath": "C:\\\\TempSys\\123stp\\Response\\",
  "ConnectionStrings": {
    "123STP_TXA": "Server=Server=Laptop-NEFF0K52\\CIR;Database=123STP_TXA;Trusted_Connection=True;MultipleActiveResultSets=true",
    "123STP_TXB": "Server=Server=Laptop-NEFF0K52\\CIR;Database=123STP_TXB;Trusted_Connection=True;MultipleActiveResultSets=true"
  }
}
```

If there is more than one database, each database requires a comma on the end except for the last.

Edit the parts of the ConnectionString that matches the server and environment and Database you have just created. If you have multiple Databases, the ConnectionString entries are separated by a comma except for the last entry.

Save the appsettings.json changes.

Start WorkDESK_STP2Service



Click Start Service.

If the Service does not start contact Support for assistance.

WorkDESK

SQL Database Creation

Next Steps

This completes the process of creating a SQL Database.

You are now ready to pre-activate or activate STP 2 in WorkDESK

Other operations you will likely complete in another document are:

- Keeping all others out of the system, login to WorkDESK under your normal login/screen using the support login and complete the step to pre-enable STP2.
- Backup the company using Online Backup. Watch that the system takes a backup of the SQL data. Confirm this by examining the backup folder for the Group Prefix – there will be a .BAK file with the same name as the zip file.
- You can now resume normal operations, completing the configuration in WorkDESK, required to get the database ready to do your STP2 Activation and filing.